

This is to certify that
Susanne Karg, Stephanie

Has achieved the
**ITIL® Foundation Certificate
in IT Service Management**

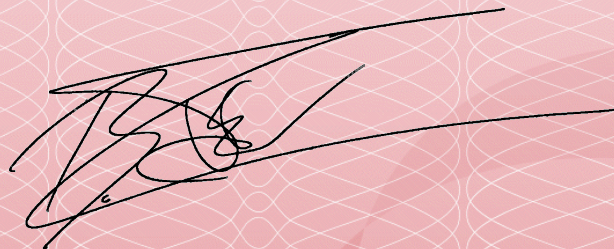
Effective from
21 April 2017

Certificate number
5990891.20657981

Candidate Number
5990891



Peter Hepworth, CEO, AXELOS



drs. Bernd W.E. Taselaar, CEO, EXIN

This certificate remains the property of the issuing Examination Institute and shall be returned immediately upon request.